# Deep Spring Center Board of Directors Meeting

## 1 MAY 2022 / 8:00 PM EST / ZOOM

# **Attendees**

Tavis Taylor, Tana Dean, Barbara Brodsky, Julian Dean, Colette Simone, Isabelle Mook-Jodouin, Trish Maley (quorom met)

Regrets: Patricia Polanski, Terri McClernon

#### Aaron's Guidance

Aaron sent his love and blessings to everybody, but did not incorporate to speak.

# **President's Report**

#### **Action Items**

- 1. Aaron asked the Board members to do a daily positive manifestation visualization exercise
- 2. Trish to meet with board members individually to support work on policy and procedure manuals.
  - a. Trish working on P&P with Volunteer and Zoom Team
- 3. Trish to look into drafting release from liability/waiver for students, due to voices being potentially on audio file, to be included in registration process
  - a. Draft that Tavis wrote and Robert reviewed to be used on all registration forms
  - b. Will load as part of the Jotform reworking in the next few weeks
- 4. Tana to create webpages for classes for teachers to share with students; will include all non-confidential material for that event
  - a. Tana emailed BB a students' webpage on 4.6.22 for TEP June Intensive.
  - b. Plan to do this for fall classes as well.
  - c. Would not be linked anywhere on the site, but just emailed to registered students
- 5. Isabelle and Colette finalizing new template for Daily Aaron to align with other DSC email templates.
  - a. Isabelle and Colette to work on this May or June.
- 6. Tana, Trish, Colette, Julian and Pat to meet to create a 1-pager to lay out scheduling for curriculum for 2022-2023 to send to teachers.
  - a. Document was emailed out on 3/24 to teachers to review and update.
- 7. Terri and Tavis to discuss need for folder for volunteers' policy and procedures for them to access on G-Drive.
  - a. Folder still to be created
- 8. Pat and Trish to meet with Zoom Team in March
  - a. Meeting was on 3.30.22

#### 90-day review of new employees

Both employees happy to continue with DSC

#### **Conflict of Interest forms**

Deadline of May 15 for all Board members to complete

#### **Board Members Monthly Reports**

Template in Google Drive and Tana sent copy out

Please submit the week before the meeting

#### **Passwords**

- 1. Those with access to Master LastPass account are: Julian, Isabelle and Tana
  - a. Isabelle suggests those with emergency access (Board members) keep the Master LastPass account credentials in hard copy and not to stay logged in on any devices

#### **Publishing Projects**

- 1. In early April there was a surge in book sales
- 2. Translated books needed (Only English translations up on Amazon)
  - a. All books translated, except CH (Spanish)
- 3. Cosmic healing
  - a. No longer available through North Atlantic Press. Barbara has purchased the rights to the book
  - b. CH has old cover
  - c. Spanish translation not done, due to cost
- 4. In-Person meeting with Henry
  - a. Meeting took place April 21 with Tana, Barbara and Henry
  - b. Henry and Tana have access to Barbara's Kindle account
  - c. Book Production List on G-Drive
  - d. Henry working on updating print and Kindle books in Amazon
- 5. Audio Book
  - a. David from Interfaith has editor for audiobook "Human"

#### **Old Business**

Parking Garage Items

- a. Ideas on community participation (Isabelle)
- b. Video editing procedure/training (Tana)
- c. Video of Barbara talking about DSC to send to newcomers (Tana)
- d. Video reorganization project (Isabelle, Tana)
  - 1. Merging channels
  - 2. Labeling
  - 3. Blog indefinite suspension (Isabelle)
  - 4. Sangha Community webpage on hold (Isabelle)
  - 5. Webpage of "Resourceful Links"
- e. Board Transition Manual in progress
  - 1. Onboarding and offboarding board positions
  - 2. Need trajectory of DSC will help us fill board positions with like-minded people

# Treasurer's Report

## **Current Financial Update**

Julian presented update - no significant changes from last Board meeting

Julian resigning as treasurer; will stay on until a new treasurer is found, or until the end of the year, whichever comes first. Will remain on the Board through end of 3-year term (2023)

# **Office Staff Reports**

#### **Development**

- 1. Streamlining Communication
  - a. Trish is meeting with each board member to update policy & procedures (Trish)
    - i. Helps create policies and procedures manual to protect DSC
      - 1. Trish met with Terri and Pat separately in March and is currently working on the Volunteer and the Zoom Team P&P
      - 2. Looking at reorganizing the "DSC Board" folder this summer
      - 3. Helps in project management
  - b. New Data Entry System (Emily with Todd consulting)
    - i. The process of automating future registration forms to bring in contact information (new & updated) into the database system is underway.
    - ii. Emily created a report, placed in the meeting documents folder
    - iii. Currently testing Active Campaign and Jotform
    - iv. Still working through tech issues with data entry; should be done soon
- 2. Marketing Architecture (Tana, Trish, Colette, Julian)
  - a. Email Campaigns (to communicate DSC events) with links to website remind of free offerings
  - b. Build social media presence to create warmth and rapport
    - i. FaceBook. IG
      - Trish posts once a week on social media and monitors pages for inappropriate content
      - 2. Using stats to figure out approaches that are best received
    - ii. Twitter
      - 1. Will be sunsetting use of Twitter; not a good fit for DSC at this time
  - c. Use the above platforms to promote fundraising, retreats and Fall offerings
  - d. Tana created ad for Crazy Wisdom E-Zine experiment
    - i. Took the short video about "What is a dharma teacher" and placed it in the ad
- 3. Policy & Procedure Updates/Announcements (Tana and Trish)
  - a. Audio Transcripts
    - i. Teachers responsible for sending audio files to students (with disclaimer)
    - ii. If delegated to staff, need a 48-72 hour window to complete task
    - iii. Zoom volunteers are not to send audios out to students
  - b. Password-Protected Student Page
    - Isabelle clarified Leslie's professional opinion regarding unedited audio storage
      - 1. Simple page with shared password not secure enough
      - 2. Student section with credentials for each student would be secure enough

- a. But would incur additional costs as Leslie would have to build
  - i. ~\$600 to set up; Leslie offered her services for free
  - ii. Would increase our monthly costs by \$60 due to increased maintenance needs \$720 a year
- 3. A lot of students have been asking for this
- 4. Will not proceed with this for now, but keep it as a possibility

#### **Teams**

#### Technology

- 1. Archives (Isabelle)
  - a. Meeting with Leslie in Jan. determined that DSC will continue developing in Omeka instead of Wordpress.
  - b. Aiming to have the contents of the old archives site loaded onto Omeka by the end of May
  - c. Next step after successful load is to recruit volunteers to review all posts for formatting issues
- 2. Daily Reflection emails (Isabelle)
  - a. Isabelle and Colette finalizing new template
    - i. Perhaps adding rotating images
    - ii. Janice has been adding new quotes to the list periodically
    - iii. Adding brief information about DSC
    - iv. ALL images blessed by Barbara and Aaron prior to uploading
- 3. Website Edits (Tana)
  - a. Website banner images
    - i. Work still outstanding by Leslie to fix the 7 banner images that have an odd look
      - 1. Colette already identified how these should be fixed
    - ii. Tana has been in touch with Leslie about these fixes
      - 1. Leslie aware this remains outstanding
      - 2. Colette to email Leslie to coordinate work, and cc Tana and Trish

#### Curriculum Team

#### Fall 2022 Curriculum

- 1. Meeting in May with team (Barbara, Colette, Julian, Pat, Trish and Tana)
  - a. Fall dates approved for
    - a. TEP
    - b. Robert Jacobs class series
    - c. EWA and RW
    - d. Oakwood Retreat
    - e. John Orr Meditation class series
    - f. Celeste Vipassana class series
  - b. Fall Dates Pending
    - a. Newcomers class series

- a. Iris, Nina and Nancy had a meeting with Barbara and Janice on 4.18.22. It was focused on learning objectives and format.
- b. Plan is to have two classes per month
- c. Dates to come in May
- c. Pricing Pending
- d. Goal is to have info up on website by end of May to advertise all summer
- e. Tana sending website pages to each teacher for review for next year

## Winter/Spring 2022 Curriculum

- 1. The Eden Project
  - a. Meditation: Vipassana and Pure Awareness (John Orr)
    - a. Last class 5.25.22
  - b. The Eden Classes
    - a. Last class 5.31.22
  - c. Evenings with Aaron
    - a. Last Class 5.17.22
- 2. Path to the Awakened Heart: The Yoga Sutras of Pantanjali (Robert Jacobs)
  - a. Last Class 5.19.22
- 3. Applying Vipassana in Daily Life and Seeing Its Progression Along the Path (Celeste Zygmont)
  - a. Last Class 5.9.22

#### Winter/Spring 2022 Events

- 1. Retreats
  - a. Emerald Isle (April 23-30)
  - b. TEP Intensive (June 4-8)
    - 1. Listed on website calendar
    - 2. Pricing approved on 4.20.22
- 2. Events Livestreamed
  - a. Remembering Wholeness (Jan-June)
    - 1. Last Class 6.12.22
  - b. Evenings with Aaron (Jan-May)
    - 1. Last Class 5.17.22
  - c. Weekly Silent Meditation (Celeste Zygmont)

## **Volunteer Coordinator**

- 1. Volunteer log form (Trish)
  - a. A blank form in Volunteer file on GD for volunteers to access and fill out
  - b. Board members are to keep track of their own hours and turn in volunteer log at end of year to office

#### Zoom

- 1. Pat and Trish met with Zoom Team March 30
- 2. Pat and Trish reviewed P&P Zoom Team folder
  - a. Trish tweaking/reviewing P&P for Zoom Team
- 3. Would be much better to have 6-8 volunteers; currently have 4
  - a. Barbara to make an announcement at next TEP Tuesday class

- b. Colette and Julian to work with Tana on a very direct email appeal for Zoom volunteers
  - 1. Include that we currently have 4 host volunteers, but need 8
  - 2. Describe specifically what the commitment is, ex: weekly hourly commitment, and span of time
  - 3. State that there is flexibility in choosing which events to volunteer as host

#### **Fundraising**

- 1. Julian, Tana and Trish met April 22
- 2. Julian and Trish met April 28
  - a. Focus on language and framing
    - Trish had suggestion to be specific about what a monthly donation could pay for (ex: \$10 pays for 1 month of Jotform) as a draw for donors
- 3. Fundraiser in June (20th?) PBS Style
  - a. Primary goal is to increase monthly donors
    - 1. Explain why monthly donations are particularly helpful
- 4. Promote AmazonSmile
  - a. Amazon Prime Days (July 18-19)
  - b. Black Friday (Nov. 25)
  - c. CyberMonday (Nov. 28)
- 5. Fundraiser #GivingTuesday (Nov. 29)
- 6. Promote DSC community to donate % of yard sales to DSC (May-Sept.)
- 7. End of Year Fundraiser matching campaign
- 8. Align social media and email campaigns with fundraising
- 9. Looking to explore tiered donation gifts
- 10. Trish to load fundraising report into Meeting Documents folder on G-Drive
- 11. Suggestion to promote Trish as our fundraising "person", to introduce her to the community so people can build a relationship with her

#### Surveys

- 1. Looking to get feedback on classes (TEP, Evenings with Aaron, Remembering Wholeness)
  - i. Trish to work with Barbara on this
  - ii. To be send out as soon as the last class is over
  - iii. Julian to work with Trish to review the language of the questions in the survey

#### Barbara

- Barbara has decided that Mike is the person who would take over in the event of DSC dissolution
- 2. Barbara and Aaron talking about re-working the classes for fall.
  - a. Tana to pause work on the class portion of the website until teachers have set the classes
  - b. Barbara to connect with John and Julian to discuss curriculum with Aaron

c. Barbara to submit information to Tana by beginning of June at the latest

# **Action Items**

- 1. Isabelle and Colette finalizing Daily Aaron template
- 2. Colette to email Leslie to coordinate work on outstanding banner images, and cc Tana and Trish
- 3. Tana sending website pages to each teacher for review for next year
- 4. Board members to keep track of their own hours and turn in volunteer log at end of year to office
- 5. Colette and Julian to work with Tana on a very direct email appeal for Zoom volunteers
- 6. Trish to load fundraising report into Meeting Documents folder on G-Drive
- 7. Trish to work with Barbara on class feedback survey
- 8. Julian to work with Trish to review the language of the questions in the feedback survey
- 9. Tana to pause work on the class portion of the website until teachers have set the classes
- 10. Barbara to connect with John and Julian to discuss curriculum with Aaron
- 11. Barbara to submit information to Tana by beginning of June at the latest

# **Next Meeting**

June 26, 2022, 8PM Eastern

May hold a smaller meeting with staff and Board members working on projects, later in May, if needed